

PRIMROSE CENTRE FOR COMMUNITY LIVING

100% said that they felt happy and comfortable in their homes.

100% said that they have become more independent since coming to Gateway.

100% said that they would recommend Gateway to other individuals who needed help.

Helpful comments from Primrose clients to questions asked included:

What I like about my home?

“Is lots of opportunity for chores, cooking, down time and walks.”

What I would like to make better?

“More staff...menu plan...use of left over's.”

Primrose Centre for Adult Residential Living
Family Survey Results
2009-2010

100% of families who responded said they were satisfied that the residential program and its specific services were meeting their expectations with 50% of family responses further stating at a superior level.

100% expressed satisfaction with the various day programs that Primrose clients were attending with 50% of that 100% further stating that their expectations were being met at a superior level.

100% were satisfied with the level of communication from the program manager with 50% of respondents stating that there were highly satisfied with the communication level of the manager.

100% were satisfied with the annual planning process and believed that their input was welcomed and appreciated. 50% expressed the highest satisfaction rate.

100% would recommend this program and its service to other families.

100% were satisfied with skills, professionalism, and expertise of the program staff with 50% expressing a very satisfied response.

100% felt that their son/daughter was benefitting from the program.

Comments, Compliments and Suggestions Related to Primrose Centre

“These people (staff) are extremely well trained in the field of Autism and the main reason we were determined to have our adult child return. We are happy that our adult child is with Gateway...where our adult child is...safe and happy. We are pleased that our (adult child) now has the opportunity for social interaction...I would recommend Gateway Society without hesitation to anyone with a family member with Autism.”