

GEORGIA HOUSE RESIDENTIAL PROGRAM AND VENTURES COMMUNITY INCLUSION PROGRAM

Supported by staff our adult residents responded.

100% said they felt happy and comfortable in their home. Positive comments and likes included:

“it is like home, it is home”

“I like the staff, my roommates and the food.”

“ I like grocery shopping, walks, music, puzzles, and crescent park.”

“TV time, phone, apples, swimming, walks, van rides.”

“sensory toys, beads and blocks, lots of interactions between staff and me.”

“The snozelin room and the beads.”

100% said they like their day program

Specific likes included:

“Going to the park, going out into the community and eating.”

“Outings”

“Having exercises, walking and swimming, going out on trips with roommate.”

A suggestion for improvement for both the residential and day program included a recommendation for more visits to McDonalds, more coca cola and French fries, more swimming or more movies.

100% of the adults said they became more independent since they came to Gateway.

100% had been told about their rights and they said that they knew them.

100% of the clients had been given the opportunity to attend their annual meeting.

Georgia House Residential Community Housing
Survey Results and Ventures Community
Inclusion Day Program
2009-2010

100% of families who responded said they felt the Georgia House residential program was meeting service expectations with 66% of families saying as a superior level.

100% of families were satisfied with the day program with 33% stating that their expectations for the day program were being met at the highest superior level.

100% expressed satisfaction with the level of communication from the program manager, with the same 100% giving the highest rating to the communication skills and efforts of the manager.

100% of families were satisfied with the skills, professionalism of the program staff, with 66% of the respondents giving staff their highest satisfaction rating.

100% of families gave the highest satisfaction rating to the annual planning process and expressed the belief that their input was welcomed and appreciated.

100% would recommend their program to other families with 66% rating it as very good and would highly recommend it to other families.

100% believed that their adult child was benefitting from the program.

Compliments related to this program included the quality and caring of the staff and the current PIC.