

CHESTNUT ADULT COMMUNITY HOUSING

100% said that they felt happy and comfortable in their homes.

100% said that they have become more independent since coming to Gateway.

100% said that they would recommend Gateway to other individuals who needed help.

Helpful comments from Chestnut clients to questions asked included:

What do you like about your home?

“I like having my own apartment downstairs.”

“Kitchen clean up on Monday.”

What would you like to make better?

“Ham dinner yesterday.”

“I would like the food to be healthier and better tasting.”

Chestnut Residential Community Housing
Family Survey Results
2009-2010

100% said they were satisfied with the skills, professionalism and expertise of the program staff.

100% were satisfied with the annual planning process and believed their input was welcomed and appreciated.

75% of the respondents stated that the residential program and its specific services were meeting expectations with 25% of the families saying that their expectations were being met at a superior level.

100% would recommend this program and service to other families with 25% of respondents stating they would give their program their highest recommendation.

100% stated that their son was benefiting from the program.

Comments, Compliments, or Suggestions for Chestnut:

“Every thing is great. I can’t think of any further directions. I am satisfied.

We are fortunate to have this program available...In the past I have heard compliments from a Doctor in my community that “Gateway does phenomenal work...”